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- Listen carefully: Researchers speak a lot abou their work, but frequently forget to listen. Remember, good speakers are always fantastic listeners! Feedback is critical.
- Speak politely: Get your point across without using unprofessional language. Do not speak/reply impulsively.
- Avoid bias: It is indeed critical to review each and every problem from various perspectives.
- Communicate in a timely manner: A delayed response is as bad as an angry reaction. Responding in a timely manner can ensure professional success.

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