

Korea Consumers Satisfaction Index 2016 Honors Enago as the “Premium Brand”

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Seoul, South Korea: Enago has been recognized as the “Premium Brand” in the English [Manuscript Editing](#) category of Korea Consumers Satisfaction Index (KCSI) 2016. Enago is a global author services company offering [English editing](#), translation, and [publication support services](#) to the academic and non-academic fraternity. The award ceremony was held in December 2016 at the Ramada Hotel in Samsung-dong, Seoul. Enago was felicitated for its impeccable service quality, exceptional customer care, and robust systems and processes.

The KCSI is a prestigious award ceremony, conducted every year in Korea, where top brands in various categories are honored based on their level of consumer satisfaction. Enago’s unrivaled services and single-minded focus on quality led to their felicitation as the top brand in the [English Editing](#) category.

Byung Kook Kang, Country Head, Enago, South Korea commented, “This award is in recognition of our company-wide drive to achieve excellent quality in all our deliverables, processes, and customer services. We ensure that all our colleagues imbibe our motto ‘Author First, Quality First’ and reflect the same in all their interactions with the clients.” He further added, “For us, the needs of the author and his well-being are above

everything else. This prestigious award is an acknowledgment of all our efforts to ensure customer satisfaction.”

Enago leaves no stone unturned in delivering exceptional quality services to its clients. All services operate under “The Enago Promise” which guarantees that the quality of English in every edited document meets the international publishing standards and that no manuscript is rejected on the basis of language and format. Enago’s relentless drive to achieve immaculate quality and customer satisfaction is even reflected in the tagline: “Author First, Quality First”. With this commitment at its core, Enago has assisted over 2 million authors worldwide in getting their research papers published.

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